

# Frequently Asked Questions

## TMC HAIR ART - NEED TO KNOW

### **Where are you located?**

Inside of the South Main District Salon, a luxury salon outside of downtown Fort Worth in South Main Village on South Main Street. We are located across from Bearded Lady and Nickle city, and next to Tinies and Morgan Mercantile. We can't wait to see you!

*Address: 207 South Main Fort Worth, TX 76104*

### **What is your cancellation policy?**

Please understand that when you forget or cancel your appointment without giving enough notice, I miss the opportunity to fill that appointment time, and clients on my waitlist miss the opportunity to receive services. Appointments are confirmed 1 week in advance because I know how easy it is to forget an appointment you booked months ago. Since the services are reserved for you personally, a cancellation fee will apply. Cancellations less than 24 hours in advance will result in a charge equal to 50% of your service. If you are more than 15 minutes late to the appointment, I will not be able to accommodate your service. Cancellations due to late arrival will result in a fee equal to 50% of the services booked. No call no show will result in fee equal to 100% of the services booked. The cancellation policy allows me the time to inform my standby guests of any availability, thus better serving everyone.

### **How do I book with you?**

If you are interested in getting extensions, please click the luxury extension application button below to apply. If you are a new or current guest you may text me 214-783-1303. Currently online booking is not available.

### **What are your hours ?**

I work Tuesday-Saturday starting at 9am and I take my last extension guest at 3pm and my last color guest at 5 pm. Saturdays I take my last guest at noon.